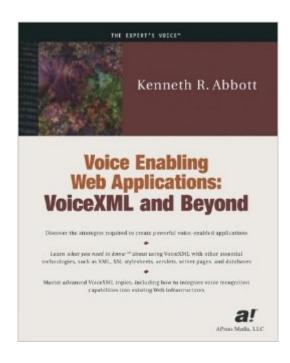
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# Voice Enabling Web Applications: VoiceXML And Beyond (With CD-ROM)





## Synopsis

Developers can use the same technology to build both automated voice services as well as visual Web sites, and Ken Abbott shows how in this comprehensive introduction to the syntax, concepts and strategies relevant to VoiceXML.

### **Book Information**

Paperback: 264 pages Publisher: Apress (November 15, 2001) Language: English ISBN-10: 1893115739 ISBN-13: 978-1893115736 Product Dimensions: 7.5 x 0.6 x 9.2 inches Shipping Weight: 1.3 pounds Average Customer Review: 5.0 out of 5 stars Â See all reviews (2 customer reviews) Best Sellers Rank: #3,678,576 in Books (See Top 100 in Books) #87 in Books > Computers & Technology > Software > Voice Recognition #208 in Books > Computers & Technology > Digital Audio, Video & Photography > Speech & Audio Processing #571 in Books > Computers & Technology > Programming > Languages & Tools > XML

#### **Customer Reviews**

This is an excellent overview of VoiceXML. In addition to a thorough discussion of the VXML language and technologies, the author had the great idea of illustrating the material via a Personal Information Manager project (address book, calendar, and to-do list), which the reader creates while reading along. IMHO, this is by far the most practical of the VoiceXML books that I own. I learned quite a bit, and have even been able to create a number of useful VXML apps on my own since reading it.

This is a great book. It is an example of how a moderntechnical book should be written to really teach thereader both the substance of the subject and the contextin which that subject is meaningful. There is high levelmotivation throughout the book which enables the readerlooking for an overview of Voice XML and how it relates to technologies used with it. There is technical detailthat will enable the software engineer to understandthe technical foundations and how they relate to technologiesused with Voice XML such as XSLT, JSP, HTML, JavaScript, etc.In addition, there is an architectural framework of browsers, gateways, web servers, servlets, grammars,

telephony, andthe transformational processing model, which is conciselypresented with the essential concepts needed to understandhow all these technologies are woven into a cohesivestructure to enable the building of Voice XML and multimediaapplications. If that is not enough, there is working exampleprovided which is explained throughout the book, and it iseven presented in a UML framework which will be useful toengineers who want a good example of effective use of UML.And there is a CD, and associated web site, with both theapplication and all the tools you need to build and testthe example - note: some of the tools like XML Spy, IBMWebSphere, Allaire JRun, and Apache Cocoon may have timelimits, so don't install the software until you are readyto spend the time necessary to set up and test theapplication. Finally, the book is written at an extremelyintelligent level and the reader may find some of thephilosophies like cognition and artificial intelligencestimulating. Sounds like a lot for a 200 page book, butthe author has succeeded in delivering all the above andmore in a manner that should serve as a model forpresenting new technologies.

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